

Arizona @ Your Service

Arizona
Administrative
Office of the
Courts (AOC):
Payment
Gateway

Andy Miller

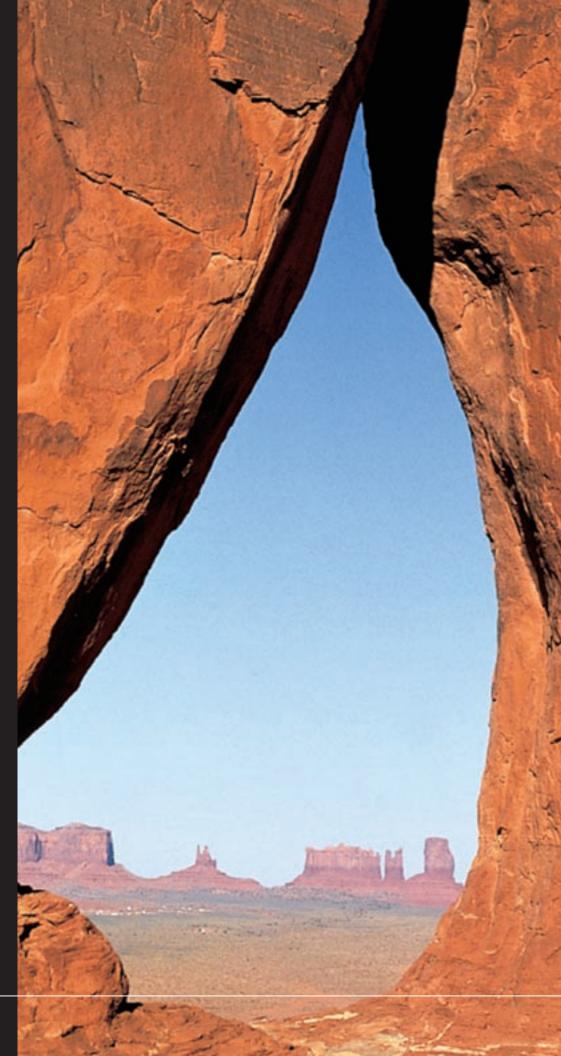
Digital Government Services Manager Government Information Technology Agency

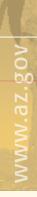
Phone: (602) 364-4788 Email: amiller@azgita.gov

Matt Taylor

IBM Business Development Manager

Phone: (602) 248-7126 Email: taylor1m@us.ibm.com





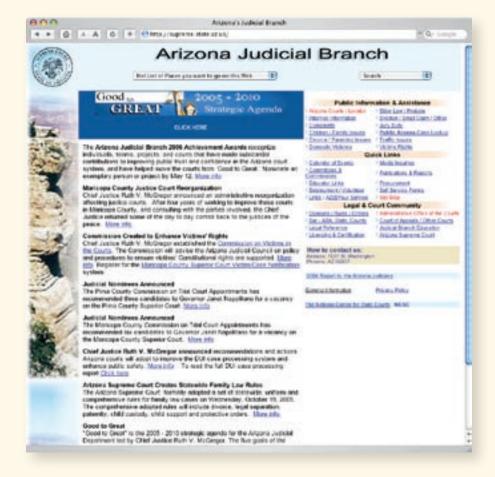
Arizona Administrative Office of the Courts (AOC): Payment Gateway

New convenient and secure options

More citizens, more fees

The Administrative Office of the Courts is responsible for oversight of the many professionals and administrative personnel that are a part of the complex courts systems. As Arizona's population has grown, so has the number of people that are a part of these

operations. This puts a substantial paperwork load on the staff. And even though the state's population continues to grow, the administrative staff does not. Also, the state's former method of receiving payments was personal checks or money orders, which provided no inherent audit trails.



Making fee payments easier and more convenient

To increase productivity and convenience for all involved, the Administrative Office of the Courts worked with the Arizona Portal team to become one of the many arms of Arizona Government to take advantage of some of the new Portal efficiency and productivity offerings. By implementing use of Payment Gateway, the AOC can now accept fee payments safely, securely and confidentially using many major credit cards.

The results

Payments can now be made more easily and conveniently for payers. And there's an automatic audit trail involved in this method providing extra safeguards for all concerned.

Some additional details

With the substantial volume of fee payments, Payment Gateway delivers significant benefits in efficiency and productivity to state employees, while providing far greater flexibility and convenience to those paying fees to maintain their standing within the legal community.

Customer Survey comments

"Much easier than driving to your office, standing in line, finding the correct form of payment, etc. I appreciate the accessibility and ease of the system."

We're glad we could help, working hand in hand with:

- Arizona Department of Transportation Motor Vehicle Division
- Arizona Government Information Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- · Arizona Department of Environmental Quality
- · Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- · Arizona Registrar of Contractors
- · Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- · and many more



